



TRINITY

SPECIAL 2011 SUMMER
EDITION FOR FAMILIES
OF NEW STUDENTS

*A publication for families of all
Trinity University students*

parent and family

Welcome to the Trinity family!



A brief trek around campus this summer reveals construction on a new science center, an accompanying heating and cooling refurbishment project, residence hall updates, tennis and soccer renovations, and more. Under the hood, the University continues its strategic planning process to add even further focus to our mission and direction. It is exciting to be a part of this.

Hopefully you are feeling some excitement of your own (probably with a mix of anxiety). As this resource shows, you will not be alone and neither will your student. Know that your son or daughter will find helpful resources through advisers, professors, residential life staff, coaches, counselors, the Chaplain, and many others. In addition, this is the third year of our Class Marshal program. Assistant Professor Kyle Gillette will be the marshal for the Class of 2015 and Jennifer Dewar will serve as the alumni sponsor. These people have made a four-year volunteer commitment to help provide context and guidance to the class as a whole. You will meet them at orientation.

Undoubtedly you are making significant sacrifices by investing in a Trinity education. We will strive to extend the highest value possible in and outside the classroom. Best wishes for a wonderful summer.

Sincerely,

David M. Tuttle

Associate Vice President for Student Affairs
and Dean of Students

Understanding the relationship between parents of students and Trinity University

We are student-centered. While parents play an integral role in the lives of their children, our mission is the education of our students in and out of the classroom. We prefer to communicate and deal directly with students as much as possible. This allows students to learn to manage their own problems and affairs as they transition from adolescence to adulthood.

We hope to work with parents as partners in helping students succeed at Trinity University. Though students are expected to manage their own issues, sometimes parents have concerns that need to be checked out with a professional staff member. We will be a sounding board and resource, helping with issues such as family emergencies, sudden lack of contact, student anxiety, and more. Staff will not routinely contact parents about things such as conduct, grades, class attendance, or health and psychological crises unless there are elevated concerns about issues affecting a student's well-being or opportunity for success.

We strive to communicate in broad ways with parents of our students. In addition to the parent orientation session and reception in August, family weekends are offered during both the fall and spring. All parents are encouraged to subscribe to the TrinitE Parent electronic newsletter and the interactive parent-to-parent listserv ParentTalk. All Trinity parents also receive the summer newsletter for parents of new students.

GETTING STARTED

This special edition of the Trinity Parent and Family newsletter is for families of new Trinity University students. Parents and family members are strongly encouraged to subscribe to the electronic parent newsletter, which is e-mailed to parents every two weeks during the academic year. This edition contains information we hope will prove helpful as you prepare to send your son or daughter to Trinity University in August. We intentionally describe situations that can lead to problems for our students and offer advice for parents to consider. Please understand that this approach isn't meant to scare you. Its purpose is to inform you and help you partner with us in ensuring the success of our students.

What To Expect On Move-in Day

August 18, 2011

The staff suggests that you let your son or daughter be in charge of the day, asking your student in advance how he or she wants the day to unfold. Follow his or her lead once you get here and let your student make decisions about what happens next and how to set up their room.



This can be an emotional day. Consider discussing the most important issues with your student in the summer rather than having a big speech planned for before you leave. Saying goodbye may be difficult and that speech may not hit the intended notes.

Upon receipt of room assignments, new students should check the New Student Orientation or Residential Life Web page to see what time they can pick up their keys and check into their specific residence hall. The "Move-In Day 2011" page

contains downloadable maps and directions. To ensure a smooth process, students will not be permitted to pick up keys in advance of their scheduled times. There will be student, staff, and faculty volunteers available to help unload vehicles.

Once students are moved in, they must complete check-in at the Bell Center before 5 p.m. They will have photos taken for the yearbook and their Tiger Cards (identification/meal plan/building access cards), and pick up parking stickers.

New Student Orientation

New student orientation (NSO) begins Thursday, August 18, 2011, with the move-in day experience. Following move-in, students and their families have a break to grab dinner and/or run errands until 8 p.m. Families are welcome to eat with their student on-campus or enjoy a meal off-campus. Please keep in mind that students will need to be back at 8 p.m. for their residence hall meetings.

While students are attending their residence hall meetings, parents are invited to attend the parents' reception at the home of President Ahlburg (on campus) from 8 to 9 p.m. After a long day, spend time with fellow parents along with several members of the staff from Student Affairs, Admissions, and other departments. Light refreshments and dessert will be served.

The next morning, NSO continues with a formal welcome session at 9 a.m. on Friday, August 19, 2011, in Laurie Auditorium. All new students must attend this session, while families are highly encouraged to attend. Following the kick-off session, students will meet with their faculty advisers and resident mentor group. Family members should remain in Laurie Auditorium for parent and family orientation from 10 a.m. to 12:15 p.m.

Following parent and family orientation, families can reunite with their student for a lunch break until 3:30 p.m. Unless travel plans have required an earlier departure, this is the time designated for formal goodbyes as the NSO experience will hit high gear for students following this break.

For more details on NSO or parent and family orientation, please visit the NSO Web site.

Beware...

For those of you staying at a hotel on Wednesday night before check-in on Thursday, please consider taking any priceless items (photos and keepsakes), electronics, jewelry, and other valuables into your hotel room rather than leaving them in a fully loaded vehicle. Each year we learn of one or two students who have had their vehicle burglarized and we want you to play it safe.

Reading TUgether

Reading TUgether is a common reading program that emphasizes the concepts of social responsibility and intercultural awareness. The entire campus—students, faculty, staff, parents, and alumni—are invited to participate.

This summer, new and returning students will read *Sarah Canary* by Karen Joy Fowler. While in recent years the Reading TUgether selection has been a non-fiction offering, *Sarah Canary* is a work of fiction set in the 1870s Pacific Northwest. Interwoven with historical events, *Sarah Canary* chronicles the encounters of a series of core characters who cross paths with Sarah Canary, a woman unable to speak, only warble like a canary. Because of Sarah's inability to communicate, the characters imprint their own perceptions onto her, providing and sometimes acquiring a deeper insight into themselves.

Copies of the book can be purchased through a number of new and used online retailers, and the Trinity bookstore can sell and ship a copy to you. Call 210-999-7028 to order a copy.

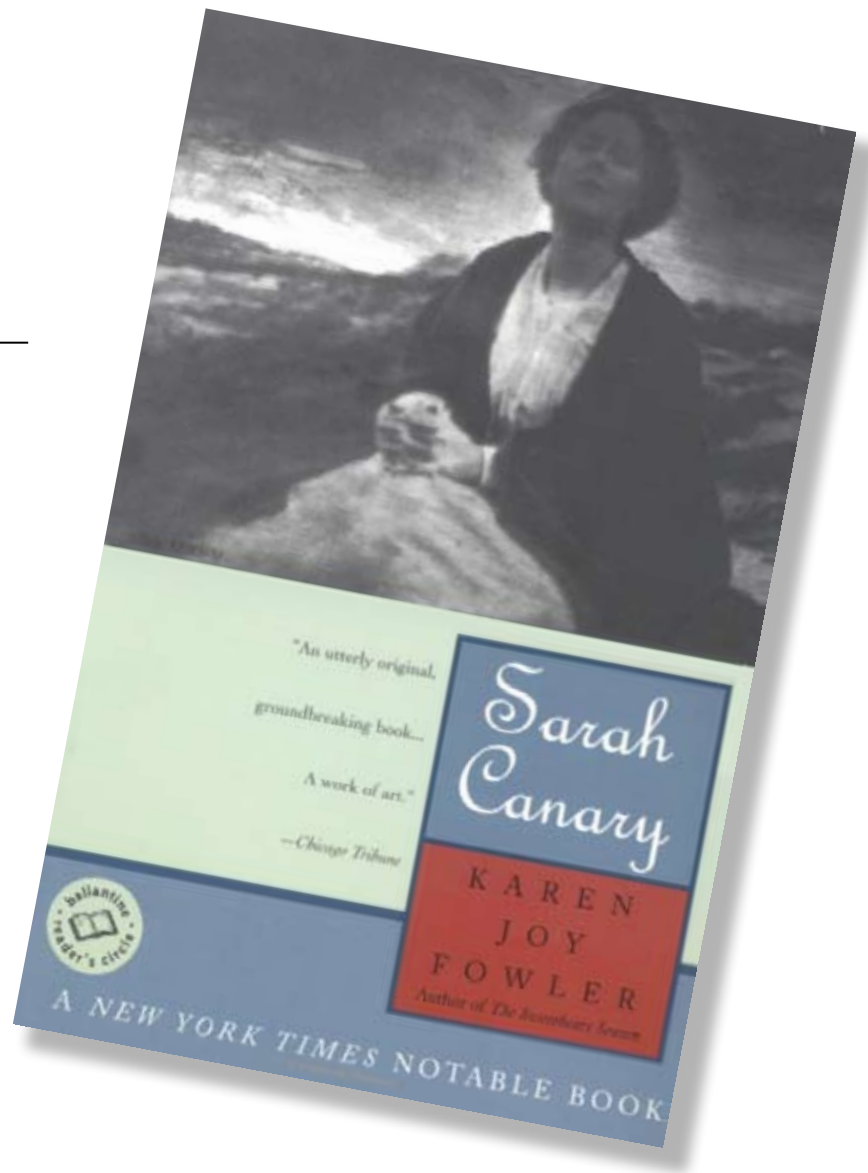
In recent practice, Reading TUgether has aligned with the Difficult Dialogues theme for the year. This year's theme is "What is gender equality?" Though *Sarah Canary* portrays a number of social issues throughout the novel, gender is a recurring theme within the book.

After reading a novel that looks at gender from a historical perspective within the United States, it is only appropriate that the keynote lecture focus on current global

issues related to gender equality. The featured speaker for Reading TUgether will be Jin In, a Trinity alumna and founder of 4GGL, a non-profit dedicated to promoting gender equity globally by empowering girls through leadership development. To date, 4GGL has received local partnership requests to reach 500,000 girls in the developing world. For her services, Jin has been the recipient of the Luce Leadership Award by James Jay Dudley Luce Foundation, the Global Citizenship Award for Leadership in Helping Humanity by Orphans International, the Women's Social Leadership Award by BT Executive Women and was named One of 100 Young Women Making a Difference in the World.

Jin In will speak on the first day of class, Wednesday, August 24, 2011, in Laurie Auditorium at 7 p.m.

New students are required to complete an annotated bibliography on topics related to *Sarah Canary* over the summer in order to enhance the reading and teach valuable information literacy skills. Details regarding the assignment can be found at the NSO Web site and were e-mailed to students at their Trinity e-mail address.





Words of Wisdom

David Tuttle, dean of students

Every summer the Residential Life staff fields questions from parents in the summer before their sons or daughters move to campus. We receive many questions about room dimensions and configurations, the length of the clothes bars in the closet and more. Planning and setting up a room is fun. Helping one's child prepare is an important ritual in sending a child off to college. Nevertheless, there is some other preparation that is even more pressing.

It doesn't take long before most students' rooms are in disarray. (At check-out in May, parents often ask, "What is all of this stuff?") Plans for clean rooms and organizational systems are quickly forgotten amid papers, pizza boxes, and piles of laundry.

In the meantime, students will struggle with homesickness, poor time management, sexual freedom, opportunities for alcohol consumption and other substance use, and poor grades. In this newsletter we are including a list of conversation starters for you and your student. I urge you to sit down with your son or daughter and talk about these important things before August.

Send your child to Trinity, not only with stackable bins from the Container Store, but also with thoughts about the independence he or she will face and how to deal with the freedom he or she will experience.

In the meantime, students will struggle with homesickness, poor time management, sexual freedom, opportunities for alcohol consumption and other substance use, and poor grades.

"Talk-About" List

Safety Will they lock their room doors when they aren't there? Will they sleep with their doors locked? Will they drink and drive? Will they get in a car with a drunk driver? Will they leave parties alone or with friends? Do they know they may call Trinity University Police Department for on-campus escorts?

Health Issues Can they survive on pizza and soda alone? Will they be able to find a regular sleep pattern? Will they take advantage of excellent recreational facilities and the intramural program on campus?

Alcohol Will they drink alcohol? What will they do to take care of themselves or a friend? Will they ride with a designated sober driver or just the person who is least drunk? Do they know the consequences of alcohol violations on campus? (They're listed on the Web page under Alcohol.)

Sex Do they know that Trinity has a sexual misconduct policy? Do they know how to protect themselves? What do they think about "hooking up"?

Roommate issues Will your child be assertive? Will he or she be respectful of their roommate's reasonable habits and requests? How will he or she ask for that respect in return? Will they stand-up to a roommate who brings in a guest and tries to kick them out of the room? Will they ever treat their roommate this way?

Game systems, Video Games, Instant Messaging Will they take their game systems with them? How much will they play each day in relation to doing homework? Will they use the systems to break the ice and have fun with others? Will they play so much that they don't get involved on campus? Will they instant-message so much that they don't get out of their rooms? Will they text during class?

Responsible Citizenship Will they work to make the campus a better place? Will they take time to understand campus rules? Will they treat campus neighbors respectfully? Will they pre-judge people because they are different? Will they care for the University facilities they are using?



Words of Wisdom

Sheryl Tynes, associate vice president for Academic Affairs and professor of sociology

Imagine your son or daughter – in all their uniqueness – times 600 other students from all over the planet. Imagine professors who truly appreciate these young people—their sparkle, their enthusiasm, their good questions, and their sense of self. The faculty is privileged to play a crucial part in these young people’s intellectual growth. We have inspiring, smart, engaged students at Trinity, and my office is here to help them succeed in all they do – especially in their scholarly work.

The highest academic hurdle for many of our first-year students is time management. Without you around to structure their time, they tend to feel like they have tons of “free time,” but the faculty expects them to study three to six hours for each hour spent in class. No one will monitor their study habits, but their end-of-semester grades will surely tell what kind of stewards they are of their 24-hour days.

Speaking of grades (and unlike high school), Trinity does not share grades directly with parents. Please review our Web page regarding the Family Educational Rights and Privacy Act (FERPA). This federal law allows students (18 and over) to delineate who has access to their educational records. As a parent myself, FERPA baffled me when I first heard of it. My reaction was, “But who’s paying the bill?” However, I now understand the rationale behind FERPA. Without going into too much detail, we have Trinity students who support themselves 100% financially. We also have students whose parents are divorced, with one parent having access to

records and the other parent not allowed access. The bottom line is that this federal law treats 18-year-olds as legal adults. Unless your son or daughter has signed the downloadable form from our Web site and designated a particular individual, we cannot discuss his or her academic record with others. **If you want to know their academic status, your options are:** (1) encourage 100 percent honest, open, and ongoing dialogue about academics and grades (e.g., regarding mid-term grade reports for deficient grades of “D” or “F,” which are sent to students and their advisers one week before the withdrawal deadlines); (2) have your student sign FERPA and designate names so that if you call me, their adviser, or the Registrar’s Office, we will be able to discuss their records with you; or (3) discuss with your student how you can have access to their online records. **If your son or daughter is struggling in any academic area, encourage them to**

talk with the professor of the class as soon as they receive a low grade.

Talking with the individual professor shows us that the student cares about the subject matter and his or her performance in the class. We are flattered by their interest in improving and their initiative in following up to seek our help. Students may also speak with their academic adviser, chairs of the department involved, and/or me, but starting with the professor of the class is ideal.

Finally, encourage your student to think intentionally and explore his or her options for their entire four years in college (e.g., research with faculty, study abroad, independent studies, and internships in the community). Students should be dreaming about what their ideal four years will include. One final note: part of a smart four-year plan might be relatively light academic loads their first and last semesters here (e.g., 12-13 credits).

Fall Family Weekend

September 30 - October 1, 2011

Before you know it, six weeks will have passed since move-in day. Soon it will be time to attend Fall Family Weekend where you can meet the adult your student is becoming. The schedule of events is intentionally light during Fall Family Weekend in order to provide plenty of opportunity for you to spend individual time with your student. Program highlights include: Friday afternoon tea at the President’s home, Saturday morning coffee with the Dean of Students, a University update provided by President Ahlburg and a light brunch with the faculty.

Click here for a full schedule of events.



Alcohol and Today's Students

Across the nation, campuses are fighting the perception that college fun requires alcohol use. Some of our students often adopt a credo that they "work hard and play hard," with "playing hard" meaning drinking to intoxication. Indeed, binge drinking and irresponsible and dangerous use of alcohol by college students leads

to injuries, assaults, social and academic problems, problems with campus neighbors, suspensions, and even death. (Please note that about two-thirds of our students drink little or not at all. Not everyone is doing it.)

The University is not against alcohol. However, Trinity does enforce an alcohol policy that reflects the law and urges students to be safe in their use of alcohol. Culture has taught students to place an excessive emphasis on dangerous alcohol-related habits. What role will alcohol play as students enter these important developmental years?

Learn more about the Trinity philosophy on alcohol, our policies, and available resources on the Trinity University and Alcohol page under Current Students on the Trinity Web site.

All of the new first-year students in the Class of 2015 will be required to complete a web-based alcohol education course from Outside the Classroom called Alcohol.edu. This program offers some assessment, suggestions for safer drinking practices, and hints for helping others with alcohol-related issues. This course must be completed before registration and takes less than two hours. It is customized to still be of value for non-drinkers.



Safe Rides Available

Trinity University has an arrangement with Yellow Cab that allows students to use their Tiger Bucks cards for cab rides. Students who present Trinity ID cards (along with another ID) can use vouchers available from several campus residential locations. When the vouchers are returned to Trinity by Yellow Cab the amounts are billed to student Tiger Card accounts. The primary advantage to this is that students can access those funds for cab rides any time and from any place as long as they have vouchers.

ADVISING & REGISTRATION

Fred Rodriguez, registrar

The Office of the Registrar plays a vital role in assisting new students with registration, and we know their first time registering can seem a bit daunting. The Registrar's Office staff, along with the faculty advisers and student resident mentors, will assist all new students as they register online with their advising groups on Monday, August 22, and Tuesday, August 23. There will be one-on-one assistance available.

In order to provide students with a variety of class options, the Office of Academic Affairs has worked closely with each academic department to maximize course availability. Many seats have been reserved for new students. Even so, highly sought after classes sometimes fill to capacity, and some students may not get their first choice of classes. If your student is unable to register for a desired course during his or her initial registration time, there's no need to panic. All students will have the opportunity to make revisions to their schedule during the online add/drop period that takes place Wednesday, August 24, through Wednesday, August 31. Approximately half of all students make schedule adjustments during add/drop, so a substantial number of courses become available as both new and continuing students change their schedules. Students should be patient and check course availability often using TigerPAWS, Trinity's online registration system.

The registration sequence for new students in August (and once again in November) is assigned randomly. In subsequent semesters, registration dates and times are scheduled according to seniority, which is based on total credits earned.

Residential Life – *It's all down hill...*

Literally, the residence halls at Trinity are located on lower campus, down the hill from academic buildings. Nevertheless, the Residential Life mission is to create a blended educational experience for students. Students are invited to participate in academic experiences that include classes on sustainability, entrepreneurship, and classical education. New residents are housed in groups with common advisers. In addition, through the REAL

LIFE program for first-year students, residents attend sessions made specifically for them by their resident mentor about the kinds of issues they most often face in their transitions to college: time management, dealing with roommates, responsible citizenship, and educational success, to name a few. At the end of the year, all first-years are invited to a celebratory festival with fun activities to help them relax before finals.

The residential program at Trinity is focused on the development and learning of students outside the classroom. In the sophomore year, residents are housed together with an eye toward

building on the community feeling from the first year. Programs in the "Sophomore College" target issues such as declaring majors and planning for studying abroad. Students live in the upperclass area in their junior and senior years. In those areas they are offered programs related to career development and transitioning out of college or off campus.

Students are taught transitioning into college in the first year, learn to exercise greater autonomy in the second year, and encouraged to live more independently as upperclass students.

Dealing with Roommates:

Many of our students have never shared rooms before coming to Trinity. To suddenly be away at college and find a stranger sleeping in the same room can be awkward to say the least. In a short period of time, though, it will be comforting.

The residential life staff works to head-off roommate problems from the start by pairing roommates and suitemates who have similar habits, while ensuring that suites are still diverse. Students are asked to talk on the first day about how they will manage their rooming experience. When problems arise, as they inevitably do,

the staff encourages residents to talk immediately. The first person to hear about a roommate conflict should be the roommate. Generally, things can be worked out if they are addressed in a timely manner.

If problems persist, students are encouraged to work with their resident mentors or their supervisors, the residential life coordinators. The staff wants students to learn skills of compromise and negotiation and to be respectful as well as assertive. These are useful life skills that are part of the outside the classroom learning that occurs here. Staff will do what

they can to help students resolve their problems.

A caution about Facebook: One of the first things students will do when they find out who their roommate will be is check that person's profile on popular social networking sites. Our experience is that some students portray themselves accurately in cyber-space and others present an alter-ego that really is nothing like the person they are in real life. There really is no substitute for a telephone conversation as a starting point to learn more about a new roommate or suitemate.

What is a Resident Mentor?

All new students have resident mentors living on their residence hall floors. There is usually one resident mentor for about every 18 residents. This sophomore, junior, or senior student will help during the advising and registration process and be there to answer questions and help with any problems residents may have. In addition, they will sponsor activities to help students meet one another; become acclimated to student life, and to take a serious look at the transitions taking place

What is a Residential Life Coordinator?

The student resident mentors, resident assistants, and hall managers are supervised by full-time professional staff members who live in apartments in the residence halls. These residential life coordinators work in the Witt Center, supervise staff, handle student issues, and are on call for emergencies. Since our student staff members are undergraduate students, we ask that you not call them, but rather call the Residential Life coordinators for assistance at 210-999-7219. Please simply identify the hall in which your student resides.



CAREER EXPLORATION

Along with faculty, staff members in Career Services are instrumental in helping students develop career goals and a plan for achieving them. There are resources and services for all students regardless of their year or career aspirations. For first-year students, the biggest challenges related to career will be discerning interests and exploring which majors are most appropriate to their interests and skills. In some cases, students may conclude that the major/career they

originally thought they were interested in and committed to is not for them. That will lead to a process of self-examination with the goal of determining where their passions lie. To help students along the way, Career Services has career counseling available to all students. There are also programs through which students can learn more about different careers and industries including: participating in the campus recruitment and job referral program, meeting pro-

spective employers during career fairs, and attending employer information sessions and on-campus interviews. In addition, TigerJobs is an online resource that lists a variety of employment opportunities, including part-time jobs and internships, as well as employer profiles. Those planning to attend graduate school can take advantage of the Graduate and Professional School Fair, practice entrance exams, and graduate school workshops. For students who are unsure of their direction, staff advise students through a process of assessment and exploration activities to identify career options and clarify career goals. Career

Services emphasizes that major does not equal career. An important first step in career preparation is for your student to find a subject area that really interests him or her – one that cultivates his or her passions and interests. Be ready – majors will probably change (maybe once, maybe three times). While majors are important, career decisions are based on a combination of abilities, interests, and values. Be patient – career exploration is a process that takes most students time and experience. Encourage your student to visit Career Services so that they can prepare to make the connection between major and career.

Student Involvement

One of the most valuable opportunities at Trinity University is the chance to become involved. Campus and Community Involvement (CCI) is the hub for student interaction within the campus and within the larger San Antonio community. This department works closely with community service, diversity, and intercultural programs, Greek life, 92 student organizations, campus programming, leadership and student-edited publications including the *Trinitonian*, (weekly campus newspaper), and the *Mirage*, (yearbook). CCI houses the Student Programming Board, Greek Council, Trinity Diversity Connection (TDC), Trinity University Voluntary Action Community (TUVAC), and the Ambassadors. These organizations are commissioned by Trinity University to serve unique purposes and to serve relatively large numbers of students. Collectively, these groups provide thousands of hours of activities, programs, leadership, and volunteer opportunities for our students.

In addition to the organizations and activities above, CCI sponsors several service programs throughout the year, the most notable being our Martin Luther King Jr. Lecture, Alternative Spring Break trips to both domestic and international locations, New Student Orientation, Welcome Week, Women's History Month Program, Student Organization Training, Bid Day, Parent and Family Weekend, Trinity Idol and Spotlight, which showcase talented students, Chocolate Festival, and TigerFest.

We encourage first-year students to attend a wide range of activities and explore opportunities to get involved on campus. Co-curricular involvement provides undergraduates an opportunity to discover their passion and interests, allowing them to build skill sets that will become valuable tools upon graduation. CCI encourages students to become an integral part of campus life by getting involved, staying involved, and making a difference at Trinity, San Antonio, and the world.

Disability Services for Students

If your son or daughter has a disability and will need accommodations while attending Trinity, she/he will need to register with Disability Services for Students (DSS) by providing the DSS application and appropriate documentation from a qualified professional.

The DSS application and documentation guidelines can be found on the DSS Web site. Once these materials have been submitted, students should meet with the DSS coordinator to discuss services available at Trinity. Students are encouraged to start the application process as soon as possible before the beginning of the fall semester to ensure a smooth transition. If your son or daughter requires the use of texts in alternative formats, interpreting or captioning services, or other accommodations that will require advanced planning, you are especially encouraged to contact the coordinator as soon as possible to assist DSS in providing these accommodations. If you will be on campus this summer, feel free to arrange an appointment to meet with the coordinator. If you have questions about DSS, please contact Gavin Steiger, coordinator of Disability Services, at 210-999-7411.

Counseling Services

Counseling Services provides confidential short-term counseling to students for developmental, academic, and personal issues. Three psychologists see students by appointment and are available for initial consultations during daily walk-in hours. Students needing longer term or specialized care are referred to off-campus professionals. Psychiatric medications are not prescribed on campus, but our psychologists can provide referrals to off-campus psychiatrists.

Many students enter college with a history of mental health concerns, and the stresses of adjustment to a new and challenging environment can occasionally precipitate renewed or exacerbated problems. Speak to your son or daughter about seeking support if necessary and coach him or her on taking responsibility for self care.

Some students will have taken psychiatric medications during high school. They and their families often decide that they should go off their medication before entering college. Given the stresses of the transition, the first year of college is often not a good time to stop medications that have been effective previously. Discuss plans for medication with your son or daughter and the prescribing physician, including a plan for refills and check-in appointments. For some students, occasional appointments with the physician during academic breaks will suffice. For others, a San Antonio psychiatrist will be advisable, especially if medications or dosages are in flux.

All client contacts with Counseling Services are confidential for students who are 18 years old or older. The psychologists are pleased to consult with parents after receiving the consent of their student clients. More information about Counseling Services is available on our Web site.

As a parent you know your student best. If you are concerned about continuity of care or the special treatment needs of your son or daughter, contact Gary Neal, director of Counseling and Health Services, at 210-999-7411.

YMCA for Students

On move-in day there will be a table staffed by the YMCA at the Bell Center. The YMCA has attracted hundreds of students and employees over the past two years. Trinity has tremendous facilities, but the YMCA offers a full slate of exercise classes seven days a week and a larger selection of cardio equipment. It is close (walking distance) and the Grace Cafe accepts Tiger Bucks. Student rates for nine months (mid-August to mid-May) are \$15 per month, for an incredible rate of \$135 per year. Please give serious consideration to enrolling your student at that time.

HEALTH SERVICES

Getting Access to Healthcare

We realize that our students sometimes get sick and need a little help in managing their illness so they can get back to the business of being a student. Health Services is located on campus in Myrtle McFarlin Residence Hall and provides out-patient nursing and medical care to Trinity students. Registered nurses are available seven days a week for nursing assessment, first aid, and assistance with minor illnesses at no cost to the student. Students requiring medical treatment may see the part-time University physician, by appointment, for a nominal fee. When necessary, the nursing staff may assist in locating an off-campus physician who accepts the student's insurance. The student is responsible for fees associated with treatment obtained away from campus and as well as prescription drugs. Services available on campus include: most vaccinations, laboratory testing—including testing for sexually transmitted infections—routine gynecology exams, and administration of allergy injections. Fees associated with these services will be at or near cost, payable by check, Tiger Bucks, or billing of the student's account. Health Services does not file insurance claims. More information about Trinity Health Services is available on our Web site. Medical services to students 18 years of age or older are confidential, therefore parents are not notified of routine treatment provided by Health Services.

Requirements for New Students

Matriculating students are required to provide a health record including a recent physical exam, immunization records, TB screening, and proof of health insurance. Texas law requires all new students living on campus



to have the meningitis vaccination administered at least 10 days before moving into campus housing. The required forms were mailed to the student's address by Admissions at the time your deposit was received. The forms are also available on the Tiger's Lair for Deposited Students and on the Health Services Web site. Please help ensure that your student has a physical exam this summer and returns the completed forms to Health Services by July 1, 2011.

Your Insurance or Ours

The University requires all students to have health insurance. The University never wants its students to be vulnerable by not being insured. New students are required to provide proof of insurance by July 1, 2011. New students who have not provided proof of insurance before this deadline will be enrolled in the Student Health Insurance Plan available through Academic Health Plans. The premium of \$768 will be included on the University bill during the summer. Click here for information about this plan, including benefits and limitations. Students who have been billed for this insurance and wish to cancel must

request cancellation in writing and provide proof of personal insurance to Health Services before August 10, 2011. After August 10, when the insurance takes effect, cancellations and refunds will not be permitted. You may call Health Services at 210-999-8111 if you have questions.

Student Health 101 – Not Just for Students

Trinity University subscribes to a monthly electronic health newsletter written specifically for college students. All Trinity students will receive this newsletter. The package includes a special condensed edition for parents – all at no cost. Those who subscribe to the TrinitE Parent and Family electronic newsletter (see information elsewhere in this newsletter) will receive this automatically each month. Parents receive this newsletter not only for their own information, but also so they can encourage their student to read the information as well. This is coordinated by Health Services and funded by the Residential Life Office.

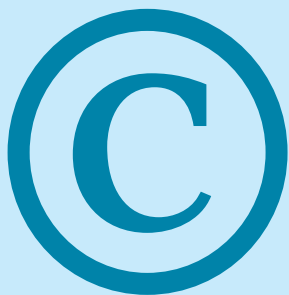
Student Accounts

General billing schedule

- Fall e-billing statements are loaded in our system in early-to-mid July and bills are due August 15, 2011.
- To view Statements/Pay Online and set up payment profile for E-Refunds, [click here](#).
- Please verify your student has authorized the parents' access to view the e-bill by going to the Web site above. This is a critical step in the E-Bill/E-Pay process and requires a login by the authorized user to complete the cycle.

<i>What Options can I choose on my Semester E-Bill?</i>	Fall 2011	Spring 2012
-Purchase an auto registration (parking permit)	X	
-Purchase a <i>Mirage</i> Yearbook	X	
-Parents' subscription to the <i>Trinitonian</i> (newspaper)	X	
-Purchase Tiger Bucks (for books, laundry, etc.)	X	X
-Opt out of the Tuition Refund Plan (withdrawal refund coverage)	X	
-Let us know about financial aid not on statement (External Schl.)	X	X
-Recalculate your total	X	X
-E-Sign the Promise to Pay Section	X	X

Please visit our Web site for payment methods, e-refund, and deposit information.



Caring about Copyright

Why does Trinity care about your use of copyrighted material?

In the digital age, court decisions about copyrighted material have become increasingly supportive of the authors, owners, producers, and legal distributors of copyrighted material. In recent decisions, universities have become financially liable for the actions of those in their communities (i.e., faculty, staff, and students).

Trinity prohibits students from violating copyright law because they or the University can be held accountable for their actions. If a music or movie studio finds that the Trinity network is the source of illegal file distribution for materials owned by the studio, Trinity can be sued and fined. Some suits have cost institutions hundreds of thousands of dollars.

Even more important, students and their parents can become liable for damages. Trinity advises parents to ensure students comply with copyright laws to protect themselves from very expensive lawsuits and fines.

Meal Plan Management

Student Affairs oversees campus dining, which is contracted to ARAMARK. The administration, Association of Student Representatives, and ARAMARK have worked closely to evaluate dining services and make recommendations for improvements. Beginning fall 2011, the dining plan for residence hall students will no longer be a full declining balance/a la carte program. A hybrid plan that offers all-you-care-to-eat options for the main dining area (Mabee

Hall) and discretionary declining balance dollars for all dining locations will be implemented. This plan was developed in response to changing student and parent needs and requests. An additional option for juniors and seniors allows more flexibility for those who are in their third and fourth years on campus. Students were asked to choose a specific plan when submitting housing information. See the Student Affairs Web page for more information on specific plans.

Managing the Tiger Bucks Account

Everyone who has a Trinity University ID card already has a Tiger Bucks account. All they have to do is add value to the card. Tiger Bucks is the name given to Trinity University's popular debit card program that allows students to deposit funds into their on campus debit accounts. Please note that this is in addition to the meal plan account and is optional.

Students can easily access Trinity's Online Debit Card Management System, Manage My ID. From the secure Web site, students and their parents can make deposits, report cards lost or stolen, and view transaction history and account balance details for both Tiger Bucks and meal plan accounts. Deposits can be charged to any major credit card and are posted immediately to Tiger Bucks accounts. Accounts are accessed online in real time through the secure Tiger Bucks Web site. Access is easy and quick from any internet browser in the world. Click the Tiger Bucks link located on the Tiger Card Office Web site.

Students can now give others access to view their account information by creating an alternate-access password for up to four people. While anyone can deposit money into a Trinity account, only those with the password can view individual account balances and account transactions.

Using Tiger Bucks on campus...

- **Books, Books, Books, and more Books:** All required textbooks, school supplies, and very cool Trinity apparel are available at the University's local on campus Barnes & Noble bookstore. Pay for it quickly and conveniently using the Tiger Bucks account.
- **Digital Print and Press:** Trinity's own full service digital print shop is located in Coates Library. This full service digital print shop and self-serve copiers only accept Tiger Bucks.
- **Print Management:** Students simply send jobs to print, then release and pay for them at any Pay-For-Print Release station setup in most computer labs. This system only accepts Tiger Bucks.
- **Campus Dining:** Generally students use their meal plan, but if that runs out, Tiger Bucks can be used at all campus dining locations and at the convenience store on campus.
- **Vending Machines:** A variety of snack and soda machines are conveniently located in residence halls and academic buildings across campus.
- **Campus Laundry Facilities:** It is no longer necessary to search for change or take dirty clothes home for mom to wash. The University has over 100 washer and dryers conveniently located in the residence hall laundry rooms. (Students can even check online to see when loads are finished.)
- **Student Departmental Fees:** Students can purchase theater tickets, stamps at the campus mail center, pay for recreational field trips, ITS Student Computer Service Center (for computer repairs), Health Service fees, campus parking permits, and more all by using Tiger Bucks accounts.
- **Safe Ride:** Students use Tiger Bucks accounts to pay for Yellow Cab rides in and around the San Antonio area.



Tiger Bucks Accepted off campus too

Tiger Bucks are now welcomed as payment for goods and services at several well-known Trinity area merchants. These merchants have partnered with Trinity University and our operating partner, The Cbord Group, to provide a wide array of dining options in some of San Antonio's finest restaurants and very popular campus hang outs. Check out the off-campus link to see the current list of merchants.

To Insure or Not

David Tuttle, dean of students

Trinity bills include tuition insurance as an option.

Families may decline this option by deleting it from the bill. The fee is reasonable (\$143 for the year) and while I have no stake in whether or not families pay for this, I can share some experience with it. When a student experiences physical or mental health issues and is faced with a decision of whether or not to withdraw for a semester, not hav-

ing to factor in the lost tuition money can help in making a decision that is best for the student. Refunds up to 100 percent are issued on withdrawals for documented medical reasons and up to 60 percent on documented withdrawals for psychological reasons. As with all insurance, it is a waste if never used, but a necessity when needed.



Need a Car? Connect at Trinity!

CHECK OUT THE NEW CONNECT PROGRAM BY HERTZ STARTING FALL 2011

The new Connect Program by Hertz starting this Fall will allow students 18+ to rent cars on a hourly or daily basis. This easy to use program will allow students without cars, especially International students, to gain access to transportation without spending tons of cash on a car. Parents - your students don't have to bring cars or pay for parking!

Features include:

- * Gas Card
- * GPS Turn-by-Turn Navigation
- * 24/7 Roadside Assistance
- * Great for International Students
- * 24-hour Member Care Center Communication
- * Blue-Tooth Connectivity
- * Environmentally Friendly



LIKE US ON FACEBOOK AT "CONNECT WITH HERTZ AT TRINITY" FOR MORE INFORMATION

Trinity University is not responsible for student property.

Check your homeowner's insurance to see if your student is covered. On the parent Web page we have a link to an insurance company that covers students. An advantage to this reasonably priced insurance is a very low deductible rate. We have no stake in this either, but are affiliated in order to offer you a reasonable option.

Facilities Services and Custodial Staff P R O C E D U R E S

If you hear from your son or daughter that they are having room maintenance problems, ask them if they have submitted a service request. They may do this by calling 210-999-8413 or preferably by sending an e-mail (they should save a copy of the e-mail). Students may also use Trinity University's SchoolDude Online Request System. The link and instructions are provided on the TU Portal under Student Resources/Student Services/Facilities Services.

Residence hall rooms are cleaned every other week to protect the University's facilities. Students will receive cleaning schedules at the beginning of the semester and regular reminder e-mails. Pre-cleaning the room and removing items from the carpet, sink, and shower areas ensures better cleaning and assists the hard-working custodial staff members.

Tip: If there is an emergency maintenance concern that absolutely can't wait overnight or over the weekend, students should not just submit a service request through the regular channels. The Facilities Services staff may not learn of the emergency until the next work day. Residents should call Trinity University police department, who in turn contacts on-call maintenance staff. If that doesn't produce satisfactory results, students should ask University Police to contact the residential life coordinator on call and request a return call. If the concern is still not addressed, have your son or daughter call the dean of students 210-861-6422 (cell).

Student Employment Interviews

The student employment interview dates will be August 22 and 23 in Northrup Hall, Room 114. This will be for FWS and Institutional (non-FWS) job openings. New students will need to complete a W-4 and an I-9 form in order to interview for a position. When completing the I-9 form, per federal law, students will be required to attest that they are citizens or nationals of the U.S., lawful permanent residents or aliens authorized to work. All new employees are required to produce original documentation to show proof of identity and employment eligibility in the United States. For a complete listing of acceptable documents, click [here](#).



Mail - That stuff we received before e-mail and texting

In late June, all students were to receive their campus mailbox assignment by e-mail. A student's campus mailbox remains the same until a student elects to move off-campus. There are a few important tips to keep in mind when mailing items to your son or daughter.

When addressing mail to students from off-campus, please use the format detailed below:

Full Name (Student's name; no nicknames)
Trinity University
One Trinity Place #_____ (Student's Mailbox #)
San Antonio, TX 78212-7200

Example:
LeeRoy Tiger
Trinity University
One Trinity Place #1234
San Antonio, TX 78212-7200

Incorrectly addressed mail can cause significant delays, misdelivery, and/or failure to reach final delivery destination.

Textbook Rental Option Offered

Want to avoid the hassle of trying to re-sell textbooks? The Trinity University Bookstore offers a multi-channel textbook rental program designed to deliver maximum savings and convenience to our students.

This innovative textbook rental program allows students to rent their textbooks for less than 50% of the cost of purchasing a new printed textbook. Students will be able to rent their books either in the store or from the store's Web site.

Other program features include:

- Students can pay the rental fees using any form of tender currently accepted by the bookstore – including student financial aid and campus debit cards. (Note: For security purposes, a valid credit card must also be provided



regardless of the tender used for the rental fee.)

- Students can highlight or mark the rented books just as they would if they purchased a book and planned to sell it back to the bookstore.
- Students can convert their rental to a purchase during the first two weeks of class.
- The rental period is for the duration of the term/semester. Books are due back at the bookstore no later than 10 days after the last day of finals. Students can return the books in person or mail them to the bookstore.
- Courtesy e-mails will go out as the end of the semester approaches reminding students to return their books. Books not returned (or returned in unusable condition) will be subject to replacement and processing fees.

Subscribe to Trinite Parent and Family Electronic Newsletter

Note: ALL parents are strongly urged to subscribe to this newsletter. It also allows for broad-based communications in the event of breaking campus news.

This web-based newsletter publication especially for parents is sent to all subscribers every two weeks. Learn about upcoming deadlines and events, campus

news bits, and much more. On alternating weeks subscribers receive the TigerTales student electronic newsletter so parents can see the information being sent directly to all students. To participate, simply go to the Trinity Web page, and click on the Parents and Families link for instructions or simply click here to send a blank e-mail.

Please note that this is a University publication and is different than the interactive listserv "ParentTalk," which is also available through the Parents and Families Web page.

Subscribers may unsubscribe at any time.

ParentTalk

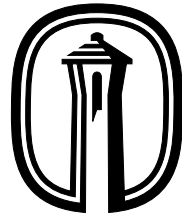
Go to the Trinity Parents and Families page to sign-up to participate on the uniquely-Trinity listserv ParentTalk. There are approximately 500 parents on this virtual network, all poised to answer questions, offer advice, commiserate, pose questions to others, occasionally complain, and share in the experiences of their Trinity students. Are you too busy for all of the e-mail traffic? Once you subscribe there are ways to receive one digest per day and even check messages on a private Web page. The list is loosely moderated by the dean of students. Other staff members participate as well.

Parents Fund

The Trinity University Parents Fund is a specific gift-giving program for parents of current and former students. Gifts from parents make a powerful, lasting statement about the value of a Trinity education. Each and every gift sets an example for and inspires others to give, helping to ensure that the University is successful in meeting the needs of its students. This year, Jennifer McElroy, Trinity's first director of parent giving programs, will be working with parents to build a dynamic Parent Program with her first priority being the creation of a Trinity Parents Council. The inaugural chairs of the Parents Council will be Tammie and David Maloney from Tulsa, parents of Jason '12. With over 40 percent of Trinity parents making gifts to the Parents Fund every year, Trinity has a very successful program. More information on making the program one of the best in the country is forthcoming!

Contact Us

Questions or comments related to campus life? If you don't know where to start, please call the Dean of Students office at 210-999-8843 or e-mail us at Student.Affairs@trinity.edu.



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